





## User's Guide

# **RC-3** *REMOTE VOLUME CONTROL*

## Before You Begin

### What Ships in the Box

 The RC-3 hardware unit.

 This User's Guide.

### Getting Help

If you have questions beyond the scope of this User's Guide, contact our Customer Support Group in the following ways:

**Tel:** +1 (425) 778-7728

8:00 am to 4:30 pm

Monday through Friday,

Pacific Time

**Web:** <http://www.SymetrixAudio.com>

## Important Safety Instructions.

- ❶ Read these instructions.
- ❷ Keep these instructions.
- ❸ Heed all warnings.
- ❹ Follow all instructions.
- ❺ Do not use this apparatus near water. This apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
- ❻ Clean only with dry cloth.
- ❼ Do not block any ventilation openings. Install only in accordance with the manufacturer's instructions.
- ❽ Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- ❾ Only use attachments/accessories specified by the manufacturer.
- ❿ Unplug this apparatus during lightning storms or when unused for long periods of time.
- ⓫ Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug cord is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- ⓬ **User Serviceable Parts:** There are no user serviceable parts inside this Symetrix unit. In case of failure, customers inside the U.S. should refer all servicing to the Symetrix factory. Customers outside the U.S. should refer all servicing to an authorized Symetrix distributor. Contact information is available online at <http://www.SymetrixAudio.com>.



## Introduction

The RC-3 is a single remote volume control mounted in a Decora® wall plate.

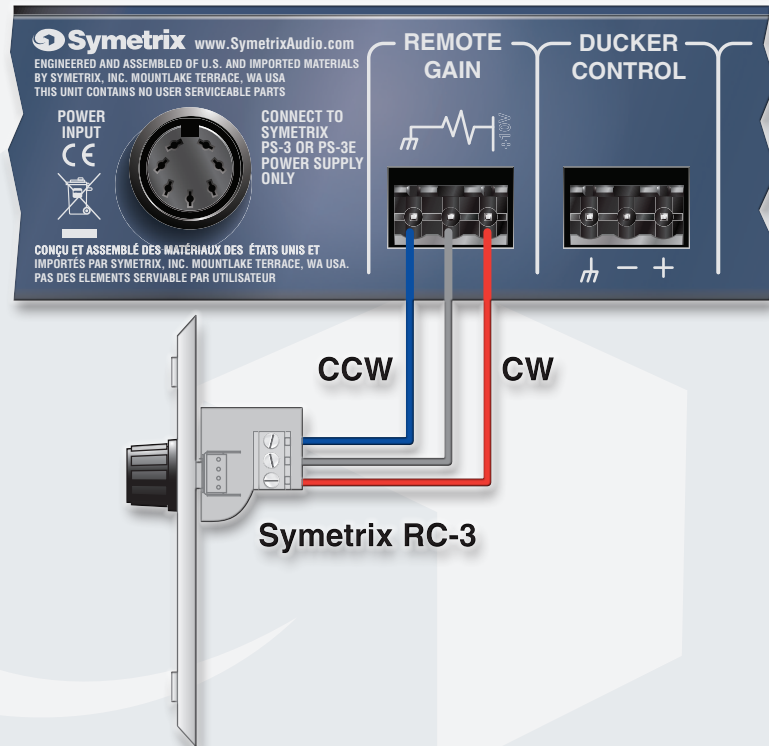
The RC-3 is compatible with many Symetrix, SymNet and AirTools processors: any device with a remote volume port that accepts standard potentiometers.

## Features:

- Single remote volume control mounted in a Decora® wall plate.
- For use with Symetrix, SymNet and AirTools units.

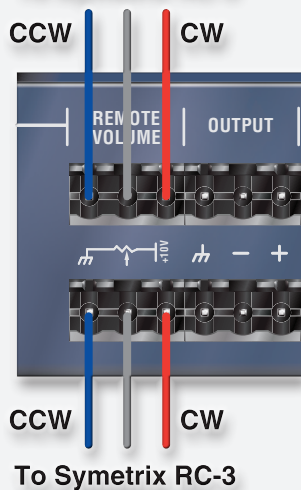
## Hook-up

### Symetrix 371 SPL Computer Hook-up

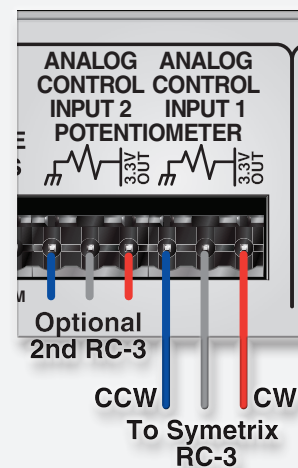


### Symetrix 322 DSP Engine Hook-up

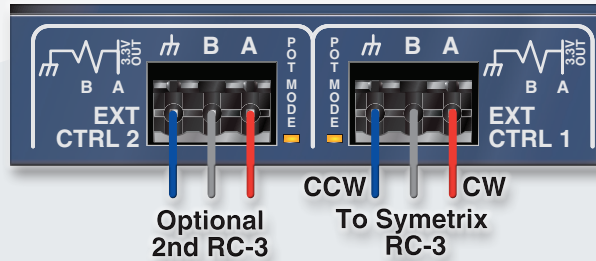
To Symetrix RC-3



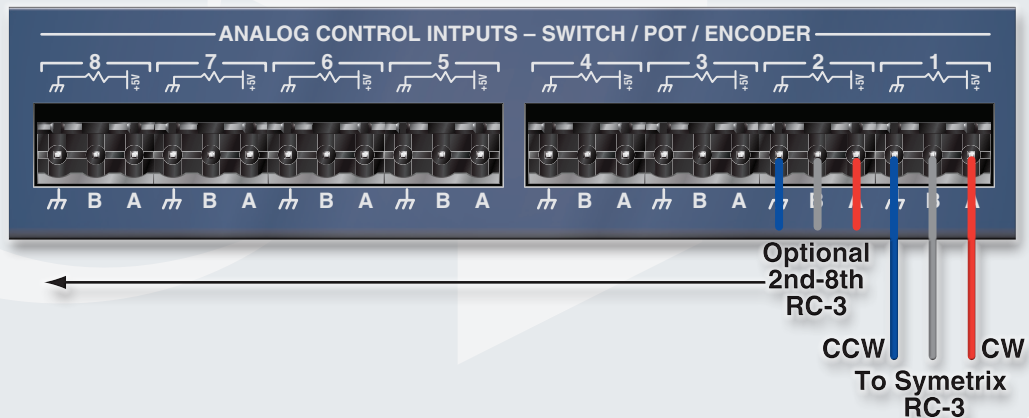
### AirTools 6200 Hook-up



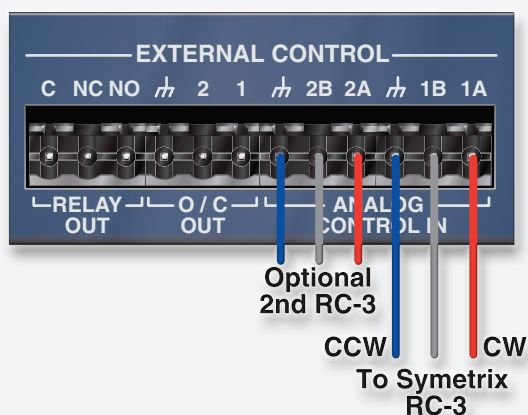
## Symetrix Integrator Series 722 and 760 External Control Hook-up



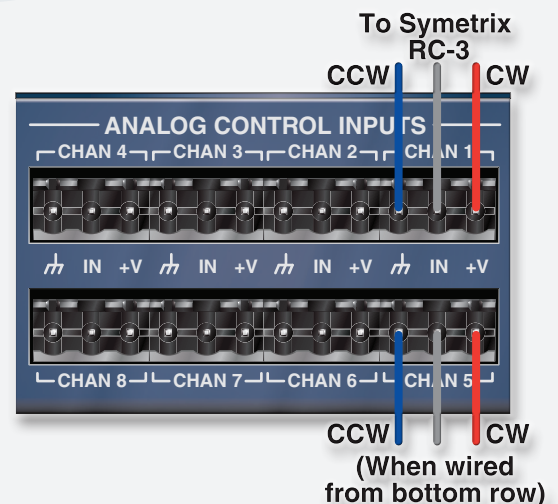
## SymNet Control I/O Hook-up



## SymNet Express 8x8 Cobra Hook-up



## SymNet 8x8 DSP Hook-up



### The Symetrix Limited Warranty

Symetrix, Inc. expressly warrants that the product will be free from defects in material and workmanship for eighteen (18) months from the date the product is shipped from the factory. Symetrix's obligations under this warranty will be limited to repairing or replacing, at Symetrix's option, the part or parts of the product which prove defective in material or workmanship within eighteen (18) months from the date the product is shipped from the factory, provided that the Buyer gives Symetrix prompt notice of any defect or failure and satisfactory proof thereof. Products may be returned by Buyer only after a Return Authorization number (RA) has been obtained from Symetrix. Buyer will prepay all freight charges to return the product to the Symetrix factory. Symetrix reserves the right to inspect any products which may be the subject of any warranty claim before repair or replacement is carried out. Symetrix may, at its option, require proof of the original date of purchase (dated copy of original retail dealer's invoice). Final determination of warranty coverage lies solely with Symetrix. Products repaired under warranty will be returned freight prepaid via United Parcel Service by Symetrix, to any location within the Continental United States. Outside the Continental United States, products will be returned freight collect.

The foregoing warranties are in lieu of all other warranties, whether oral, written, express, implied or statutory. Symetrix, Inc. expressly disclaims any IMPLIED warranties, including fitness for a particular purpose or merchantability. Symetrix's warranty obligation and buyer's remedies hereunder are SOLELY and exclusively as stated herein.

This Symetrix product is designed and manufactured for use in professional and studio audio systems and is not intended for other usage. With respect to products purchased by consumers for personal, family, or household use, Symetrix expressly disclaims all implied warranties, including but not limited to warranties of merchantability and fitness for a particular purpose.

This limited warranty, with all terms, conditions and disclaimers set forth herein, shall extend to the original purchaser and anyone who purchases the product within the specified warranty period.

Symetrix does not authorize any third party, including any dealer or sales representative, to assume any liability or make any additional warranties or representation regarding this product information on behalf of Symetrix.

This limited warranty gives the buyer certain rights. You may have additional rights provided by applicable law.

**Note:** Some Symetrix products contain embedded software and may also be accompanied by control software intended to be run on a personal computer. Said software is specifically excluded from this warranty.

### Limitation of Liability

The total liability of Symetrix on any claim, whether in contract, tort (including negligence) or otherwise arising out of, connected with, or resulting from the manufacture, sale, delivery, resale, repair, replacement or use of any product will not exceed the price allocatable to the product or any part thereof which gives rise to the claim. In no event will Symetrix be liable for any incidental or consequential damages

including but not limited to damage for loss of revenue, cost of capital, claims of customers for service interruptions or failure to supply, and costs and expenses incurred in connection with labor, overhead, transportation, installation or removal of products, substitute facilities or supply houses.

### Servicing Your Symetrix Product

If you have determined that your Symetrix product requires repair services and you live outside of the United States please contact your local Symetrix dealer or distributor for instructions on how to obtain service. If you reside in the U.S. then proceed as follows.

### Return authorization

At the Symetrix factory, Symetrix will perform in-warranty or out-of-warranty service on any product it has manufactured for a period of three (3) years from date of discontinued manufacture.

Before sending anything to Symetrix, please contact our Customer Service Department for a return authorization (RA) number. The telephone number is +1 (425) 778-7728. Additionally support is available via the web site: <http://www.SymetrixAudio.com>.

### In-warranty repairs

To get your Symetrix product repaired under the terms of the warranty:

1. Call us for an RA number (have the serial number, shipping and contact information and description of the problem ready).
2. Pack the unit in its original packaging materials.
3. Include your name, address, daytime telephone number, and a brief statement of the problem.
4. Write the RA number on the **outside** of the box.
5. Ship the unit to Symetrix, freight prepaid. We do not accept freight collect shipments.

Just do these five things, and repairs made in-warranty will cost you only one way freight charges. We'll pay the return freight.

If you don't have the factory packaging materials, we recommend using an oversize box. Wrap the unit in a plastic bag, surround it with bubble-wrap, and place it in the box surrounded by Styrofoam peanuts. Be sure there is enough clearance in the box to protect the rack ears. We won't return the unit in anything but Symetrix packaging for which we will have to charge you. If the problem is due to operator misuse or error, you will have to pay for both parts and labor. In any event, if there are charges for the repair, you will pay for the return freight. All charges will be COD unless you have made other arrangements (prepaid, Visa or Mastercard).

### Out-of-warranty repairs

If the warranty period has passed, you'll be billed for all necessary parts, labor, packaging materials, and freight charges. Please remember, you must call for an RA number before sending the unit to Symetrix.





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Engineered by **Symetrix™**

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